



KALAMAZOO BANNER WORKS



## WARRANTY FOR EXTERIOR SCREEN PRINTED BANNERS

**KBW screen printed light pole banners**, manufactured with marine acrylic fabric are fully warranted against defects in material and workmanship for two (2) calendar years from the date of the Consort Display Group invoice. This warranty covers marine acrylic banners when properly installed and maintained on KBW BannerFlex brackets, with a top and bottom arm, and which measure up to 30" wide by up to 94" long. Banners in excess of 30" wide or 94" long are not normally warranted. Please contact your sales representative for a possible limited warranty. Banners installed on hardware other than KBW BannerFlex are warranted for one (1) calendar year, only if the banners are properly installed and maintained, AND brackets utilize both a full top and full bottom bracket arm. Banners mounted on hardware allowing the banner to "fly" at the bottom are not warranted. Exterior banners without grommets are not warranted.

**INK NOTE:** During normal use, inks are covered against cracking, peeling or chipping. A minimal amount of ink color fading over time can be expected due to UV exposure. Ink colors containing fluorescent or metallic pigments are not warranted against fading.

**FABRIC NOTE:** Most fabric mills warrant marine acrylic fabric for a period of five (5) years against color loss from normal exposure conditions. Consort Display Group reserves the right to source materials from various fabric mills at its discretion.

### WARRANTY REMEDY

If, during the warranty period, a KBW marine acrylic fabric banner has failed to perform for reasons associated with the printing and sewing of the banner, Consort Display Group will on a pro-rata basis repair or replace the banner(s), at its discretion. Banner failure due to improper installation, display, maintenance or storage is not warranted. Photographic evidence of proper installation and maintenance is required. Banners may not be returned to Consort for warranty consideration without prior written authorization in the form of a Consort-issued Return Merchandise Authorization (RMA). Collect shipments will be refused. Upon receipt, Consort will immediately inspect the banners and contact the customer within two (2) business days with the findings and a proposed plan of action. Labor to remove and/or reinstall banners is not covered under this warranty.



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