

DIGITAL BANNER WARRANTY

INTERIOR

Digital vinyl interior banners are warranted against defects in workmanship for two (2) calendar years from the date of invoice. During normal use, inks are covered against cracking, peeling or chipping. A minimal amount of ink color fading over time can be expected due to UV exposure. The warranty requires banners to be properly maintained according to KBW Banner Works specifications. Scratches or tears resulting from improperly mounting banners onto stands, folding instead of rolling or improperly storing banners are not covered under warranty. Custom banners on special substrates are not warranted.

EXTERIOR

Digital vinyl light pole banners are fully warranted against defects in workmanship for one (1) calendar year from the date of invoice. This warranty covers vinyl banners when properly installed and maintained on KBW BannerFlex brackets, with a top and bottom arm, and which measure up to 30" wide by up to 94" long. Banners in excess of 30" wide or 94" long are not normally warranted. Please contact your sales representative for a possible limited warranty. Banners installed on hardware other than KBW BannerFlex are warranted only if the banners are properly installed and maintained, AND the brackets utilize both a full top and full bottom bracket arm. Banners mounted on hardware allowing the banner to "fly" at the bottom are not warranted. Exterior banners without grommets are not warranted.

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WARRANTY REMEDY

If, during the warranty period, a KBW digital vinyl banner has failed to perform for reasons associated with the printing and sewing of the banner, KBW Banner Works will on a pro-rata basis repair or replace the banner, at its discretion. Banner failure due to improper installation, display, maintenance or storage is not warranted. Photographic evidence of proper installation and maintenance is required. Banners may not be returned for warranty consideration without prior written authorization in the form of a Return Merchandise Authorization (RMA). Collect shipments will be refused. Upon receipt, KBW Banner Works will immediately inspect the banners and contact the customer within two (2) business days with the findings and a proposed plan of action. Labor to remove and/or reinstall banners is not covered under this warranty.